

**ROOSEVELT COUNTY COUNCIL ON AGING BOARD MEETING MINUTES
FROID COMMUNITY CENTER
WEDNESDAY, FEBRUARY 11TH, 2026 AT 10:00AM.**

Voting Board Members Present: Jim Harvey: Froid, and call-in: Gary MacDonald, Wolf Point

Non-Voting Board Members Present: Julie Bach: CCOA Program Coordinator/Secretary, Gordon Oelkers: County Commissioner

Guests: Lisa Baxter: Area 1 Aging-Action for Eastern Montana (AEM), Alyssa Toavs: Outreach/Program Assistant, Joy Johnson: Culbertson

Absent: Judy Romo: President, Bainville and Ruth Kendig: Vice President, Culbertson

Julie Bach called the meeting to order at 10:05 AM.

There is not a voting member quorum.

Can not approve the minutes from previous meeting.

REPORTS

AEM, Lisa Baxter- Encountered two big scams. A client had gotten a statement from their Medigap company and had been charged for catheters in the amount over \$12,500. Another client who didn't normally check their MSN, looked at their Medicare Summary Notice and saw a charge he did not recognize. Logged onto his Medicare.gov account and saw multiple charges dating back to 2013.

Discussed Advantage plans pulling out and providers refusing to accept the plans. Blue Cross Blue Shield has pulled their Advantage Plan, but clients do have an opportunity to change to United Health Care or get a Medigap. NEMHS has decided to stop accepting any Advantage Plans. Clients could look at changing providers or trying to get a Medigap plan. Julie has seen a couple of people who had an Advantage Plan and are in the Nursing Home denied a Medigap due to being in the Nursing Home and age. Lisa mentioned that a lot of Advantage Plans have also pulled out in the bigger cities.

Lisa suggested Seniorplanet.org as a great resource for online educational videos and workshops.

OUTREACH/SHIP, Alyssa Toavs-

Medicare Part D Clients served:

2025-195

2024- 170

2023- 177

2022- 184

2021- 118

December Outreach: Senior News article on the benefits of congregate meals, Nutrition Education on holiday eating, Care Share on medical identity theft, and AEM Newsletter.

January Outreach: Senior News article on Helping Programs, Senior Listening on dental, vision, and hearing options, Care Share on Medicare fraud, Medicare Preventative Services, and AEM Newsletter.

February Outreach: Senior News on Montana Elderly Homeowner/Renter Credit and reduced property taxes, Romance scam, Heart Health articles on Facebook, and AEM Newsletter.

SENIOR CENTER AND COMMUNITY REPORTS

BAINVILLE, Judy Romo- ABSENT

CULBERTSON, Joy Johnson- Participation is down have lost lots of people. Joy has tried doing activities, but attendance has not been very good. The Senior Group is hoping to do coffee and desserts and a rummage sale during Frontier Days.

FROID, Jim Harvey- Same as always. Participation is down some, but that has been normal for several years now. Lots of people don't feel like they are "old enough" for Senior Centers.

WOLF POINT, Gary MacDonald- Same as always. Numbers are holding steady. Have seen some new faces. The meals are all good. Still trying to recruit new people to come in.

COORDINATOR REPORT, Julie Bach-

ROOSEVELT COUNTY COUNCIL ON AGING COORDINATOR'S REPORT: FEBRUARY 2026

- **FINISHED ENTERING REPORTING FOR OPEN ENROLLMENT**
- **CSFP RECERTIFICATION PAPERWORK SENT OUT AND RETURNED**
- **WORKING ON GETTING HDM RECERTIFICATION COMPLETED**
- **ATTENDED TRAININGS (MOSTLY WEBINAR)**
 - Social Security Overpayments (Justice in Aging)
 - What's New for Medicare 2026 (SHIP training/SMP)
 - 2025 Medicare Open Enrollment Deep Dive (Centers for Medicare Advocacy)
 - Mostly discussed frustrations
 - Frustrations with Advantage Plan information in Plan Finder
 - Frustrations with creating new Medicare.gov accounts
 - Frustrations with Plan Finder Crashing
 - Capstone Reporting Training (State-DPHHS MT)
 - Senior Planet (powered by AARP)
 - Online educational videos and workshops seniorplanet.org
 - Federal Trade Commission Consumer Alerts: Identity Theft
 - Handout: How to protect yourself & What to do if your identity is stolen
 - CSFP Training (AEM, Angie)
 - Updated CSFP Policy
 - Nutrition Education Survey
 - Nutrition Education Plan
 - Will be adding the Yearly Nutrition Education Handout Packet to February distribution
 - Will send out the Nutrition Education Survey
 - Will continue to add monthly Nutrition Education with recipe to each distribution
 - Additional required civil rights/non-discrimination signage has been posted at County's CSFP site, the Roosevelt County Aging Website, and will be distributed with food boxes and any future applications.
 - County Trainings
 - Tabletop exercise for building security
 - County board member training
 - Health Board Meeting
 - Building Foundations of Caregiving (Alzheimer's Organization, MT)
 - Very good resource for connecting with other caregivers
- **ATTENDED MEALS-COUNTY WIDE**
 - Gave 2026 Meal Review to congregate meal participants
 - Compiled answers and returned to the cooks
 - People feel positive about the meals and feel that they can donate anonymously
 - If anyone has concerns that they did not want to share on the survey, Julie would like them to contact her directly. She would like to improve any areas in need.
- **CSFP DISTRIBUTION**
 - 12 CLIENTS; 2 WAITING LIST
 - We will be able to add the 2 from the waiting list in April
- **DELIVERED US FOOD/SYCO TO EAST END MEAL SITES**
- **ASSISTED CLIENTS**
 - e.g. Medicare enrollment, Medicare questions, SS Extra Help Online App, LIHEAP applications, HDM applications, 2EC Online Filing, and Information & Assistance (e.g. creating a will & questions about long-term care letter)

- **DEPARTMENT HEAD TASKS**
 - e.g. Claims, expenditures reports, emails, & department questions/concerns
- **A1AA ADVISORY BOARD QUARTLY MEETING: ZOOM JANUARY 23rd (AEM, Brittany)**
 - Reviewed Policies and Procedures Manual
 - Manual will be printed and sent out.
 - Discussed changing the appointment to the A1AA Advisory Council by the Area 1 Director from the elected CCOA Chairperson to the Council Program Coordinators.
 - Many Counties struggle with a CCOA Board member being able to or wanting to attend and the Program Coordinators are often filling in as the representative.
 - All board members are still welcome at the meetings.
 - Looking ahead to the A1AA Aging Plan along with CCOA Aging Plans. More information to come.
 - A1AAA is planning to hold 3 of the quarterly meetings as Zoom meetings, and 1 meeting will be in person.
 - A1AA is planning on subscribing to an online platform called Trualta that is for caregiver support. All the A1AA counties will have access to it. The Trualta platform includes a Learning Library, Events, and an Online Forum for caregivers to connect with each other.
 - Once we are notified that membership is active, we will be sharing the information county-wide.
- **OLD BUSINESS**
 - Poplar Board Member Needed- Still ongoing.
- **NEW BUSINESS**
 - **RECEIVED UPDATED VOLUNTARY CONTRIBUTIONS POLICY FROM AEM**
 - **UPDATE BOARD MANUALS**
 - **LIST OF WHAT SHOULD BE IN THE MANUAL**
 - Minutes
 - August 15th
 - October 2nd
 - December 12th
 - June 13, 2025, By-laws
 - RCCOA Annual Calendar
 - A1AA Aging Plan: October 2023-September 2027
 - Services Information
 - Congregate Meal Program
 - Home Delivered Meal Program Policy: 2025
 - Homemaker/Personal Care/Respite Policies: August 2025
 - Local Service Providers
 - Homestead Health Application
 - Budget
 - FY26 line items
 - Contracts
 - FY25 A1AA Modification
 - FY26 Home Delivered Meals: NEMHS & RMC
 - FY26 Amended CSFP
 - FY26 A1AA
 - FY26 CSFP (New): OCTOBER 2025-SEPTEMBER 2026
 - Contact Julie if you need any of the above items.
- **MEETING ADJOURNED AT 10:44AM.**

DATE AND TIME FOR NEXT MEETING WILL BE

THURSDAY, APRIL 16, 2026, 10:00 AM, IN WOLF POINT.